



ZACH BROWN

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Seeking an Entry Level Diesel Mechanic position that will allow for growth within the company.

EXCELLENT CUSTOMER SERVICE EXPERIENCE, STRONG WORK ETHIC, RESPONSIBLE AND DEPENDABLE, PRODUCTIVE, AND COMMITTED.

EXPERIENCE

OCTOBER 2014 – PRESENT

RETAIL CLERK, KROGER- GROVE CITY, OH

- Ensure the general cleanliness and neatness of the store
- Demonstrate proficient customer service within a high-volume environment. Addressed concerned/upset/angry guests researched and rapidly solved
- Accurately handle cash, credit, or check transactions with customers
- Greet customers when entering or leaving establishment
- Slice and served different types of delicatessen meats and answered customer inquiries

OCTOBER 2012 – JANUARY 2014

MATERIAL HANDLER, DECISION ONE- GROVE CITY, OH

- Conducted end to end testing before application released to production
- Worked independently on assigned tasks and kept Team Lead and manager informed of project status and issues
- Responsible to maintain accurate records of computers that were delivered and tested

EDUCATION & CERTIFICATIONS

MARCH 2019

TECH TRACK, AMERICAN DIESEL TRAINING CENTERS, COLUMBUS, OH

SELECTIVE PROGRAM DESIGNED TO SUPPLY INDUSTRY WITH VETTED, HIGH CHARACTER PROFICIENTLY TRAINED TECHNICIANS. HANDS ON INTENSIVE 12- WEEK PROGRAM FOCUSING ON PMI, ELECTRICAL, DIAGNOSTICS, BRAKES, AND EMISSIONS

2012

HIGH SCHOOL DIPLOMA, TEAYS VALLEY HIGH SCHOOL, ASHVILLE, OH

