



# DUSTIN RAMSEY

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An organized individual with a background in delivering high-quality customer service is seeking employment as an Entry Level Diesel Mechanic.

MANAGERIAL EXPERIENCE (5 YEARS). STRONG WORK ETHIC, DRIVEN, FOCUSED AND EXCELLENT COLLABORATOR.

## EXPERIENCE

**JUNE 2017 – PRESENT**

**PRODUCT TECHNICIAN**, AARON'S- COLUMBUS, OH

- Offload, install and demonstrate merchandise with customer
- Perform routine service calls, product exchanges and assist with merchandise returns
- Clean and certify returned merchandise

**FEBRUARY 2016 – JULY 2016**

**TOW TRUCK DRIVER/ AUTOMOTIVE MECHANIC**, BIG BOSS TOWING- COLUMBUS, OH

- Performed maintenance on vehicles as instructed
- Towed vehicles to workshops and dumps or as instructed
- Completed paperwork in terms of call logs, battery invoices and cash receipts

**NOVEMBER 2015 – FEBRUARY 2016**

**MATERIAL HANDLER**, AMAZON- OBETZ, OH

- Maintain a safe clean work environment; pallet area workstations and shipping area
- Sort and organize products to assigned location
- Operated equipment in a safely manner while adhering to safety policies
- Accurately stacked boxes on pallets to be loaded onto semi-trailers
- Safely loaded pallets onto the semi-trailers using a forklift
- Ensured daily Quota is met

**FEBRUARY 2015 – SEPTEMBER 2016**

**TOW TRUCK DRIVE**, PLS TOWING- COLUMBUS, OH

- Operated tow vehicles and computer related equipment in order to reach service destination
- Resolved problems in a time-sensitive, fast paced environment
- Loaded automotive parts in a way to ensure safety of cargo, myself, and other drivers

**NOVEMBER 2013 – FEBRUARY 2015**

**MATERIAL HANDLER**, PIER 1 IMPORTS- GROVE CITY, OH

- Operates forklift, stock chaser, order picker or other powered equipment to load and unload product, and to stock and retrieve product from locations at varying heights ranging from floor level up to ceiling
- Picked product to a stock chaser, conveyor, box or tote
- Received inbound product while ensuring accuracy of SKU, description and quantities through comparison with a printed receiver list

**JANUARY 2012 – FEBRUARY 2014**

**OWNER**, JLW MOWER SHOP- COLUMBUS, OH

- Discussed equipment issues, maintenance plans, and work performed with customers
- Performed routine engine maintenance, such as lubricating parts and replacing spark plugs
- Tested and inspected engines for malfunctioning parts
- Reassembled and reinstalled components and engines following repairs
- Kept records of inspections, test results, work performed, and parts used

**JANUARY 2009 – JANUARY 2012**

**CO-OWNER**, WALLY’S MOWER SHOP- COLUMBUS, OH

- Reassembled and reinstalled components and engines following repairs
- Kept records of inspections, test results, work performed, and parts used
- Read orders to ascertain quantities of merchandise
- Requisitioned additional materials, supplies, and equipment as needed

## **EDUCATION & CERTIFICATIONS**

**MARCH 2019**

**TECH TRACK**, AMERICAN DIESEL TRAINING CENTERS, COLUMBUS, OH

**SELECTIVE PROGRAM DESIGNED TO SUPPLY INDUSTRY WITH VETTED, HIGH CHARACTER PROFICIENTLY TRAINED TECHNICIANS. HANDS ON INTENSIVE 12- WEEK PROGRAM FOCUSING ON PMI, ELECTRICAL, DIAGNOSTICS, BRAKES, AND EMISSIONS**

**FEBRUARY 2018**

- **GRIT GUARD**, STEMCO- TOTAL QUALITY MAINTENANCE
- **STEMCO QWIK KIT**, STEMCO- TOTAL QUALITY MAINTENANCE
- **CREWSON ABA INSTALLATION**, STEMCO- TOTAL QUALITY MAINTENANCE
- **GUARDIAN/PRO TORQ**, STEMCO- TOTAL QUALITY MAINTENANCE
- **VOYAGER/DISCOVER PRO TORQ TRAINING**, STEMCO- TOTAL QUALITY MAINTENANCE

**2012**

**HIGH SCHOOL DIPLOMA**, ECOT, COLUMBUS, OH